

*ONTARIO*  
SUPERIOR COURT OF JUSTICE

B E T W E E N:

THE TORONTO-DOMINION BANK

Applicant

and

DOSANJH CARE INC.

Respondent

APPLICATION UNDER SUBSECTION 243(1) OF THE BANKRUPTCY AND INSOLVENCY ACT, R.S.C.  
1985, c. B-3, AS AMENDED AND SECTION 101 OF THE COURTS OF JUSTICE ACT, R.S.O.1990, c. C.43,  
AS AMENDED

RESPONDING APPLICATION OF THE RESPONDENT

April 30, 2025

MANIS LAW  
Lawyers  
2300 Yonge Street – Suite 1600  
Toronto, Ontario M4P 1E4

Howard Manis – LSO# 34366V  
T: 416. 417.7257  
Email: [hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)

Lawyers for the Respondent,  
Dosanjh Care Inc.

*ONTARIO*  
SUPERIOR COURT OF JUSTICE

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RESPONDING APPLICATION RECORD OF THE RESPONDENT

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Court File No. CV-25-00740567-00CL

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R.S.O.1990, c. C.43, AS AMENDED

(RESPONDING) AFFIDAVIT OF KIRANJIT DOSANJH  
Sworn April 30, 2025

I, KIRANJIT DOSANJH, of the City of Brampton, in the Province of Ontario,  
MAKE OATH AND SAY as follows:

1. I am the sole Officer, Director and Shareholder of the Respondent, Dosanjh Care Inc., (“DCI” or the “Respondent”) and as such, have knowledge of the facts to which I hereinafter depose.
2. The Respondent formerly operated a care home facility. Operations ceased in October, 2023 as a result of an Order of the North Bay Parry Sound Health Unit (“NBPSHU”) but same was later rescinded when the alleged violations were satisfactorily rectified. Attached hereto as **Exhibit “A”** is a copy of the letter dated November 22, 2023 from the NBPSHU rescinding the closure order dated October 26, 2023.
3. The Respondent has since applied to operate a retirement home from the Property and upon receipt of such approval would re-commence business operations and raise financing

sufficient to repay the amounts owed to the Applicant and to fund its business as a going concern. Attached hereto as **Exhibit “B”** is a copy of the aforementioned application.

4. Despite diligent efforts by the Respondent for the past 12 months, approval for the operation of the proposed retirement home is continually forthcoming as advised by the regulatory authority but same has still not been received and communication with the regulatory authority is challenging in that responses are not readily received and when received they do not provide any material insight as to the status nor any challenges associated with the granting of the necessary approval. Attached as **Exhibit “C”** are some copies of correspondence evidencing the foregoing.
5. Notwithstanding the foregoing, the Respondent continues to follow up and seek the requisite approval as the operation of a retirement home from the Property is the solution for the Applicant to be repaid the amounts due and owing to it. Copies of some of the correspondence in this regard have been provided to the Applicant.
6. The Applicant has advised that it believes that the sale of the Property will result in a shortfall on the amount of the indebtedness so it is not in anyone’s best interests for the Property to be sold in the current market and instead a little more time should be afforded to the Respondent to obtain the necessary approval needed.
7. However, despite the fact that the Respondent ceased operations in October, 2023 and has had no revenue generated since that time, it has made each and every monthly payment to the Applicant when due such that there has been no financial default in the Respondent’s obligations to the Applicant and the Respondent undertakes to continue to make such payments going forward. Attached hereto as **Exhibit “D”** are copies of some payments made.

8. The Applicant has indicated that it wishes to schedule the hearing of the Application to appoint a Receiver and it is the Respondent's position that to do so now would be premature while the approval from the regulatory authority for the operation of a retirement home is hopefully to be received shortly.
9. If however this Honourable Court deems it advisable to schedule the said Application, the Respondents submit and plead that same should not be scheduled for at least 3 months.
10. I make this Affidavit in response to the Application Record of the Applicant, and for no other or improper purpose.

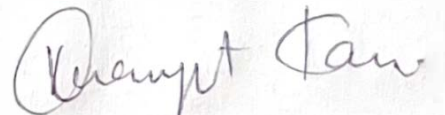
Sworn or Affirmed before me:

[ ] in person; or [ X ] by video conference

By Kiranjit Dosanjh, stated to be in the City of  
Brampton, before me at the City of Markham,  
Province of Ontario, on April 30th, 2025, in  
accordance with O. Reg. 431/20, Administering Oath  
or Declaration Remotely.



)  
)  
)  
)  
)  
)  
)



**Kiranjit Dosanjh**

---

A Commissioner for taking Affidavits etc.  
Marianne D'Souza

**This is Exhibit "A" to the Affidavit of Kiranjit Dosanjh**  
**Sworn remotely on April 30, 2025 per O. Reg. 431/20.**

November 22, 2023

SENT ELECTRONICALLY

Kiranjit Dosanjh  
Dosanjh Care Residence  
532 Main Street  
Powassan, ON P0H 1Z0  
Email: [dosanjhcare@gmail.com](mailto:dosanjhcare@gmail.com)

Dear Kiranjit Dosanjh:

**RE: Closure Order Rescinded**

Please be advised that the closure order at Dosanjh Care Residence issued on October 26, 2023 has been rescinded.

Thank you for your cooperation on this matter. Should you have any questions, please contact David Perrault at 705-474-1400, ext. 5292.

Sincerely,




Carol Zimbalatti, M.D., CCFP, MPH  
Medical Officer of Health  
North Bay Parry Sound District Health Unit

/nb

North Bay Parry Sound District

Health Unit



Bureau de santé

du district de North Bay-Parry Sound



Environmental Health

Santé environnementale

myhealthunit.ca

Check Then Go

Food Safety

Infection Control, Personal Service Settings, Child Care Centres

Recreational Water

Recreational Camps

Drinking Water

FAQ

Contact

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Search Facilities

Dosanjh Care Residence

Go

Map

Table

Sort by: Best Match

Facility Name	Site Address	Facility Type	Last Inspection Date	Hazard Rating
		Any Facility Type		Any Hazard Rating
Dosanjh Care Residence	532 Main St Powassan ON P0H 1Z0	Group Home	2023-11-20	<div><div></div><div>PASS</div></div>

1



## RETIREMENT HOME INFORMATION

**What official language will the Retirement Home use for its daily operation?**

☒ English ☐ French If other, specify: \_\_\_\_\_

Operating name of the Retirement Home: **Dosanjh Care Residence**

Website address: \_\_\_\_\_

Email address: **dosanjhcare@gmail.com**

Phone number: **647-778-8445**

Fax number: \_\_\_\_\_

Preferred language of communication with the RHRA: ☒ English ☐ French

Preferred communication method with the RHRA: ☒ Email ☐ Phone

Expected occupancy date, when residents will move into the new Retirement Home: \_\_\_\_\_

## Physical Address of the Retirement Home

Street Number/Name: (P.O. Box and RR#, if applicable) **532 Main Street**

City, Town, or Village: **Powassan**

Postal Code: **P1Z 1H0**

Is this address the Applicant's mailing address? ☐ Yes ☒ No

## Mailing Address of the Applicant

Street Number/Name: (P.O. Box and RR#, if applicable) **12 Cyclone Trail**

City, Town, or Village: **Brampton**

Province: **ON**

Postal Code: **L7A 5E8**

**APPLICANT / BUSINESS INFORMATION**

**What is the ownership structure of the Applicant applying for this Retirement Home licence?**

☐

**Sole Proprietorship**

☒

**Corporation**

☐

**Partnership**

**Name of Corporation as per Articles of Incorporation or Letters Patent**

Corporation Number: **1436351-5**

Date of Incorporation: **09/13/2022**

Operating Name of Corporation: **Dosanjh Care Inc.**

Jurisdiction of Incorporation: ☐ Ontario

☒ Federal

☐ Other Province/Territory

☐ Outside Canada

**Full legal name(s) of all Officers and Directors of the Corporation**

First Name: **Kiranjit**

Middle Initial:

Last Name: **Dosanjh**

Preferred Salutation: **Ms.**

**If second Officer or Director**

First Name:

Middle Initial:

Last Name:

Preferred Salutation:

**Full legal name(s) of all person(s) who have a **controlling interest** in the Corporation.**

Names of all person(s) with a controlling interest will appear on the RHRA Retirement Home Database

First Name: **Kiranjit**

Middle Initial:

Last Name: **Dosanjh**

Preferred Salutation:

**If second person**

First Name:

Middle Initial:

Last Name:

Preferred Salutation:

## Primary Contact

Designated **Primary Contact Person** for the **Applicant**.

First Name: **Kiranjit**

Middle Initial:

Last Name: **Dosanjh**

Preferred Salutation:

Title / Role: **Director**

Professional Qualifications, if any: **RN BScN**

Email address: **kiranjिटdosanjh2012@gmail.com**

Phone number: **647-778-8445**

Fax number:

Personal History Reports are required as follows:

Sole Proprietorship:

1. **Personal History Report – Individual:** **The business owner** must complete and sign this form.  
To access this form, click [here](#).

Partnership / Corporation:

1. **Personal History Report – Individual:** All officers and directors of a corporation, and all individuals with a controlling interest must complete and sign this form.  
To access this form, click [here](#).
2. **Personal History Report – Corporate:** Each Applicant Corporation and each Corporation with a controlling interest in the Applicant must complete this form.  
To access this form, click [here](#).

## RETIREMENT HOME SECTOR EXPERIENCE

The RHRA requires information related to the Applicant's experience in the Retirement Home and/or related sectors. Does the Applicant have an existing licence for a Retirement Home(s) in Ontario?

☐ Yes ☒ No

If yes, what is the licence number of a Retirement Home under the Applicant's control?

## HOME ADMINISTRATION / MANAGEMENT

The RHRA requires information related to the management and operation of the home. This information is posted on the RHRA's **Retirement Home Database** and must be kept current.

Who will have the primary responsibility for managing the day-to-day operations or most of the operations of the home?

☒ Primary Contact Person ☐ Staff Member (Including a contract employee) ☐ Management Company

### Primary Contact

Designated **Primary Contact Person** for the **Applicant**.

First Name: **Kiranjit**

Middle Initial:

Last Name: **Dosanjh**

Preferred Salutation: **Ms.**

Title / Role: **Director**

Professional Qualifications, if any: **RN BScN**

Email address: **kiranjिटdosanjh2012@gmail.com**

Phone number: **647-778-8445**

Fax number:

Personal History Reports are required as follows:

1. **Personal History Report – Individual:** All officers and directors of a corporation, and all individuals with a controlling interest must complete and sign this form.  
To access this form, click [here](#).
2. **Personal History Report – Corporate:** Each Applicant Corporation and each Corporation with a controlling interest in the Applicant must complete this form.  
To access this form, click [here](#).

## HOME INFORMATION – NUMBER OF SUITES

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Number of **suites** will be in the home? **22**

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Estimate the number of total suites if the final figure is still unknown. Note: The New Operation Licence Application fee is, in part, based on the number of suites in the home.

What is the total number of residents that the home will be able to accommodate? **40**

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Consider how many suites are double occupancies and factor that in when providing the resident capacity number.

Will the home have **subsidized suites**?

☐

Yes

☒

No

## SPRINKLER INFORMATION WITHIN THE RETIREMENT HOME

---

Do all residential units/suites have fully **automatic sprinklers**?

☐

Yes

☒

No

If you responded No, please provide an explanation:

**We are in process for installing sprinklers.**

**CARE SERVICES OFFERED WITHIN THE RETIREMENT HOME AND MANAGEMENT**

**Who has primary responsibility for managing the staff member(s) overseeing the home's care services?**

First Name: **Kiranjit** Middle Initial: \_\_\_\_\_

Last Name: **Dosanjh** Preferred Salutation: **Ms.**

Title / Role: **Director**

Professional Qualifications, if any: **RN BScN**

Email address: **kiranjitdosanjh2012@gmail.com** Phone number: **647-778-8445**

**Who will be overseeing/responsible for the home's assessment and plan of care activity?**

Name: **Kiranjit Dosanjh** Position: **647-778-8445**

**Affiliate College<sup>1</sup>:** **Ontario College of Nursing** Registration Number: **17274913**

**What care services will the Retirement Home make available to residents? Select all that apply.**

- ☐ Assistance with bathing ☐ Assistance with ambulation ☐ Continence care
- ☒ Provision of a meal ☒ Assistance with dressing ☐ Assistance with feeding
- ☒ Assistance with personal hygiene
- ☐ Skin and wound care programs

If available, who will be overseeing/responsible for the home's skin and wound care programs?

Name: \_\_\_\_\_ Position: \_\_\_\_\_

**Affiliate College<sup>2</sup>:** \_\_\_\_\_ Registration Number: \_\_\_\_\_

- ☒ Administration of drugs or another substance

If available, who will be overseeing/responsible for the administration of drugs or another substance?

Name: **Kiranjit Dosanjh** Position: **Director of Care**

**Affiliate College<sup>3</sup>:** \_\_\_\_\_ Registration Number: \_\_\_\_\_

- ☐ Dementia care program

If available, who will be overseeing/responsible for the home's dementia care program?

Name: \_\_\_\_\_ Position: \_\_\_\_\_

**Affiliate College<sup>4</sup>:** \_\_\_\_\_ Registration Number: \_\_\_\_\_

- ☐ Any service a member of the College of Physicians and Surgeons provides while engaging in the practice of medicine
- ☒ Any service a member of the Ontario College of Pharmacists provides while engaging in the practice of pharmacy
- ☒ Any service a member of the College of Nurses of Ontario provides while engaging in the practice of nursing

**DISCLOSURE OF NON-ARM'S LENGTH RELATIONSHIPS WITH CARE SERVICE PROVIDERS**

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Does the Applicant have any **non-arm's length relationships** with care service providers?

☐

Yes

☒

No

**SAFETY AND MANDATORY POLICIES**

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**Public Health:** Has the Applicant been subject to any orders, tickets, or charges under the Health Protection and Prevention Act, 1990?

☐ Yes ☒ No

Describe the orders, tickets, or charges. (Provide specific details)

What is the current status of the orders, tickets, or charges? (Provide specific details)

**Fire:** Has the Applicant been subject to any orders, tickets, or charges under the Fire Protection and Prevention Act, 1997?

☐ Yes ☒ No

Describe the orders, tickets, or charges. (Provide specific details)

What is the current status of the orders, tickets, or charges? (Provide specific details)

Provide copies of the orders, tickets, or charges. (Attach files to application email.)

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## Privacy Notice

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The RHRA is collecting and using the information on this form pursuant to the [Retirement Homes Act, 2010](#), including its regulations. The RHRA is gathering the information to determine eligibility for a retirement home licence and to assist the RHRA in administering the Act.

To complete or verify the information, it may be necessary for the RHRA to request and receive additional information from other sources, including provincial or municipal government departments and agencies, licensing and regulatory bodies, and law enforcement agencies.

The RHRA will collect, use and disclose the information in accordance with its Privacy and Access Code and the Retirement Homes Act, 2010, which requires the RHRA to keep confidential information it obtains in administering the Retirement Homes Act, 2010, unless a specific exception in the Act applies.

A copy of the RHRA Privacy and Access Code is available at [www.rhra.ca](http://www.rhra.ca). If you have questions relating to the collection and disclosure of information, please contact: RHRA's Chief Privacy Officer, 55 York Street, Suite 700, Toronto, ON M5J 1R7 / Telephone 1-855-ASK-RHRA (1-855-275-7472).

## REQUIRED SUPPORTING DOCUMENTS

Additional documents to be submitted with a New Operation Licence Application Form are listed below. If any of the required documents are not currently available, the Applicant can still submit the application and provide the anticipated date(s) of submission in the space provided.

Click 'Yes' for documents that will be submitted at the same time as this application. For any 'No' response, provide the status or the anticipated date of submission.

The RHRA may request additional documentation/information as part of the application process.

1. A copy of the home's approved Fire Safety Plan

☒ Yes ☐ No

2. Documentation confirming that sprinklers are installed and operational i.e. Contractor's Material Test Certificate

☐ Yes ☒ No Status/Anticipated Date of Submission: 31 March 2024

3. A copy of a Food Handling Certificate for at least one person involved in food preparation, if the home provides meals to the residents

☒ Yes ☐ No

4. Municipal Licence (if required by municipality)

☒ Yes ☐ No

5. Pre-opening Public Health Inspection Report

☒ Yes ☐ No

6. The Home's full Information Package as required under s. 54 of the Retirement Homes Act ("the Act")<sup>1</sup>

☐ Yes ☒ No Status/Anticipated Date of Submission: 31/03/2024

7. The Home's Procedure for Complaints as required under s.73 of the Act<sup>1</sup>

☐ Yes ☒ No Status/Anticipated Date of Submission: 31/03/2024

8. The Home's Emergency Plan as required under s. 60 (4) 1 of the Act<sup>1</sup>

☐ Yes ☒ No Status/Anticipated Date of Submission: 31/03/2024

**REQUIRED SUPPORTING DOCUMENTS – CONT.**

9. The Home's Policy to Promote Zero Tolerance of Abuse and Neglect as required under s. 67(4) of the Act<sup>1</sup>

☐ Yes☒ No

**Status/Anticipated Date of Submission: 31/03/2024**

10. Letter and/or CV/Resume outlining previous experience of Applicant

☐ Yes☒ No

**Status/Anticipated Date of Submission: 31/01/2024**

11. Letter outlining previous sector experience of Management Company (if any)

☐ Yes☒ No

**Status/Anticipated Date of Submission:**

12. Occupancy Permit

☐ Yes☒ No

**Status/Anticipated Date of Submission: 31/01/2024**

13. Zoning Confirmation: documentation confirming that the home is zoned in an area that permits the use of a retirement home

☐ Yes☒ No

**Status/Anticipated Date of Submission: 31/01/2024**

14. Evidence of Extra Expense Insurance (EEI), including broker name, policy number, date received and policy expiration date

☒ Yes☐ No

15. Required Personal History Report(s) (Individual and/or Corporate)

☒ Yes☐ No

<sup>1</sup> If the applicant home intends on using policies that were previously submitted with an RHRA licensing application and deemed sufficient by the RHRA, the applicant does not need to submit the policies with any subsequent applications. If you are unsure whether you need to submit your policies, please contact the RHRA.

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**APPLICATION SUBMISSION AND FEES**

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The standard licence application processing time is six to eight weeks. Expedited application fees can be paid in addition to the licence application fee if an applicant requires priority consideration for applications to be processed within two or four weeks ahead of the standard licence application processing time. If an expedited service is requested, an expedited application fee must be submitted concurrently with the licence application fee.

Current licence application fees are set out in the RHRA's [Fee Schedule](#).

- Do not send cash by mail. Make a cheque or money order payable to **Retirement Homes Regulatory Authority**. Do not post-date cheques or money orders.
- All fees are non-refundable. The RHRA will not begin to process an application before receiving all application fees. A \$50 processing fee for NSF (non-sufficient funds) cheques will apply.
- The Applicant's name must be clearly legible on the cheque or money order. If the name is not pre-printed on the cheque or money order, write it on the front of the cheque.

How would you like to submit the application?

☒

**Standard** (Application processed in approximately six weeks)

☐

**Expedited** (Application may be processed in two or four weeks - Extra fees apply)

To view RHRA's Fee Schedule, click [here](#).

Is fee payment being submitted with this application?

☐

Yes

☒

No

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## CONSENT, DECLARATION, AND APPLICANT SIGNATURE

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If the Applicant is a sole proprietor, he/she must sign below. If the Applicant is a corporation, an authorized officer of the Applicant must sign below. If the Applicant is a partnership, a partner with the authority to bind the partnership must sign below.

I have read and understand the above notice. I hereby consent on behalf of the Applicant to the direct or indirect collection, use and/or disclosure of information by the RHRA, in accordance with the Retirement Homes Act, 2010 and as the above notice describes, for the purposes of both licensure issuance and ongoing determinations related to licensure eligibility. I further agree that the RHRA may use this consent as the basis for its requests for information from third parties with information relevant to the eligibility for a licence.




By clicking this box, I declare that the information provided and any supporting documents/materials are, to the best of my knowledge, true and complete.

Full Name: **Kiranjit Dosanjh**

---

Signature: **Kiranjit Dosanjh**

 Digitally signed by Kiranjit Dosanjh  
Date: 2023.12.10 21:56:45 -05'00'

---

Position: **Director**

Date: **12/11/2023**

---

To create an email with this completed form attached, **first SAVE the form** and then click SUBMIT FORM.

**SUBMIT FORM**



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**Re: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)**

1 message

---

**Naren Kalia** <narenkalia@gmail.com>

Tue, Apr 22, 2025 at 6:24 PM

To: Domenica Ozarko <Domenica.Ozarko@rhra.ca>, Kinoo <kiranjitdosanjh2012@gmail.com>, Anastasia.Shiamptanis@rhra.ca

Dear Domenica,

I hope you're doing well.

I'm writing again regarding our retirement home licence application for **Dosanjh Care Inc.**, which, as per your earlier communication, was expected to receive a decision from the Deputy Registrar by **March 28, 2025**.

Given that we've now followed up multiple times without any response—and that it has been over a year since we submitted our application and payment—we are becoming increasingly concerned about the lack of clarity around the status of our file.

We kindly request a definitive update at your earliest convenience. If there are any issues or additional steps required from our end, we are more than willing to address them promptly.

We greatly appreciate your support, but we would be grateful for a clear and timely resolution to this matter so we can move forward accordingly.

Warm regards,

**Naren Kalia, Er. B.E.**  
On Behalf of Kiran Dosanjh  
**Dosanjh Care Residence**

On Thu, Apr 17, 2025 at 6:20 AM Naren Kalia <narenkalia@gmail.com> wrote:

Dear Domenica,

I hope you are doing well.

I am writing to follow up on your earlier correspondence indicating that our retirement home licence application for **Dosanjh Care Inc.** was to be brought forward to the Deputy Registrar, with a decision expected by **March 28, 2025**.

As we have not yet received any further communication, I kindly request a clear update on the current status of the application. Given that it has now been over a year since we submitted our application and paid the associated fees, we would appreciate a definitive response to help us plan accordingly.

Please let us know if there is anything further required from our side to assist in finalizing the process.

Thank you for your time and continued support.

Warm regards,

**Naren Kalia, Er. B.E.**  
On Behalf of Kiran Dosanjh  
**Dosanjh Care Residence**

**From:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Date:** March 5, 2025 at 10:31:07 AM EST  
**To:** kiranjit dosanjh <[Kiranjिटdosanjh2012@gmail.com](mailto:Kiranjिटdosanjh2012@gmail.com)>  
**Subject:** RE: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Good morning Kiran,

I hope to have a decision in regard to your licence application by March 21st. If there is any further information I require, I will reach out to you.

Regards,

Domenica

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**From:** kiranjit dosanjh <[kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>  
**Sent:** Tuesday, March 4, 2025 7:30 AM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Subject:** Re: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Good morning Domenica!

Hope you are keeping safe. Just a gentle reminded about status of our application.

Thanks and Regards,

Kiran Dosanjh

Sent from my iPhone

On Feb 20, 2025, at 2:27 PM, Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Naren,

Thank you for your email. We have reviewed Business Plan submitted and at this time no further information required in this regard. The application is still in review process, I will be in touch later next week to provide further status update.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

Toronto, ON M5J 1R7

T: 416-440-3581

<image001.jpg>

View our new learning tools: [RHRA.ca/CAMs](https://rhra.ca/CAMs)

Stay connected:

<image002.jpg>

<image003.jpg>

<image004.jpg>

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**From:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>

**Sent:** Wednesday, February 19, 2025 10:08 AM

**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>; Kinoo  
<[kiranjitdosanjh2012@gmail.com](mailto:kiranjitdosanjh2012@gmail.com)>

**Subject:** Follow-Up on Retirement Home License Application – Dosanjh Care Inc.  
(N01469)

Dear Domenica,

I hope you are doing well.

I am following up regarding the **retirement home license application** for *Dosanjh Care Inc.* The application status in the online database still shows "**Application Received**," despite our submission of the required **Business Plan** over a month ago.

Could you please provide an update on the current status of our application and any next steps in the review process? Additionally, if any further information or documentation is required to move the application forward, please let us know.

I appreciate your time and look forward to your response.

Kind regards,

**Naren Kalia, Er. B.E.**

On Behalf of Kiran Dosanjh

**Dosanjh Care Residence**

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\*\*\*\*\*

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\*I am sending this email at a time that fits in my schedule. There is no expectation for you to respond outside of your own regular working hours.

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\*\*\*\*\*



Naren Kalia &lt;narenkalia@gmail.com&gt;

---

**Fwd: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)**

1 message

---

**kiranjit dosanjh** <kiranjitosanjh2012@gmail.com>  
To: Narinder Kalia <narenkalia@gmail.com>

Wed, Apr 30, 2025 at 4:33 PM

Sent from my iPhone

Begin forwarded message:

**From:** kiranjit dosanjh <[Kiranjitosanjh2012@gmail.com](mailto:kiranjitosanjh2012@gmail.com)>  
**Date:** April 30, 2025 at 3:43:07 PM EDT  
**To:** Howard Manis <[hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)>  
**Subject:** Fwd: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Sent from my iPhone

Begin forwarded message:

**From:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Date:** April 1, 2025 at 11:03:22 AM EDT  
**To:** kiranjit dosanjh <[Kiranjitosanjh2012@gmail.com](mailto:kiranjitosanjh2012@gmail.com)>  
**Subject:** RE: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Kiranjit,

Your licence application did go forward to the Deputy Registrar last week, but further work is required and in progress. As soon as any information is available it will be communicated to you.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

25

Toronto, ON M5J 1R7

T: 416-440-3581



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Stay connected:   

---

**From:** kiranjit dosanjh <[kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>  
**Sent:** Monday, March 31, 2025 10:45 AM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Subject:** Re: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Hi Domenica!

Hope you are doing good. Gentle reminder about our application status.

Thanks and Regards,

Kiran Dosanjh

On Mar 20, 2025, at 11:35 AM, Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Kiran,

I wanted to provide you with an update. Your licence application will be brought forward to the Deputy Registrar next week, so hope to have decision by March 28.

Regards,

Domenica

---

**From:** Domenica Ozarko  
**Sent:** Wednesday, March 5, 2025 10:31 AM  
**To:** kiranjit dosanjh <[kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>  
**Subject:** RE: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Good morning Kiran,

I hope to have a decision in regard to your licence application by March 21st. If there is any further information I require, I will reach out to you.

Regards,

Domenica

---

**From:** kiranjit dosanjh <[kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>  
**Sent:** Tuesday, March 4, 2025 7:30 AM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Subject:** Re: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Good morning Domenica!

Hope you are keeping safe. Just a gentle reminded about status of our application.

Thanks and Regards,

Kiran Dosanjh

Sent from my iPhone

On Feb 20, 2025, at 2:27 PM, Domenica Ozarko  
<[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Naren,

Thank you for your email. We have reviewed Business Plan submitted and at this time no further information required in this regard. The application is still in review process, I will be in touch later next week to provide further status update.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

Toronto, ON M5J 1R7

T: 416-440-3581

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Stay connected:

<image002.jpg>

<image003.jpg>

<image004.jpg>

---

**From:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>  
**Sent:** Wednesday, February 19, 2025 10:08 AM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>; Kinoo  
 <[kiranjtdosanjh2012@gmail.com](mailto:kiranjtdosanjh2012@gmail.com)>  
**Subject:** Follow-Up on Retirement Home License Application –  
 Dosanjh Care Inc. (N01469)

Dear Domenica,

I hope you are doing well.

I am following up regarding the **retirement home license application** for *Dosanjh Care Inc.* The application status in the online database still shows "**Application Received**," despite our submission of the required **Business Plan** over a month ago.

Could you please provide an update on the current status of our application and any next steps in the review process? Additionally, if any further information or documentation is required to move the application forward, please let us know.

I appreciate your time and look forward to your response.

**Kind regards,**

**Naren Kalia, Er. B.E.**  
 On Behalf of Kiran Dosanjh  
**Dosanjh Care Residence**

--

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\*\*\*\*\*  
\*\*\*\*\*



Naren Kalia &lt;narenkalia@gmail.com&gt;

---

**Fwd: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)**

1 message

---

**kiranjit dosanjh** <kiranjitdosanjh2012@gmail.com>  
To: Narinder Kalia <narenkalia@gmail.com>

Wed, Apr 30, 2025 at 4:33 PM

Sent from my iPhone

Begin forwarded message:

**From:** kiranjit dosanjh <[Kiranjitdosanjh2012@gmail.com](mailto:kiranjitdosanjh2012@gmail.com)>  
**Date:** April 30, 2025 at 3:42:50 PM EDT  
**To:** Howard Manis <[hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)>  
**Subject:** Fwd: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Sent from my iPhone

Begin forwarded message:

**From:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Date:** March 20, 2025 at 11:35:41 AM EDT  
**To:** kiranjit dosanjh <[Kiranjitdosanjh2012@gmail.com](mailto:kiranjitdosanjh2012@gmail.com)>  
**Subject:** FW: Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Kiran,

I wanted to provide you with an update. Your licence application will be brought forward to the Deputy Registrar next week, so hope to have decision by March 28.

Regards,

Domenica

---

**From:** Domenica Ozarko  
**Sent:** Wednesday, March 5, 2025 10:31 AM  
**To:** kiranjit dosanjh <[kiranjitdosanjh2012@gmail.com](mailto:kiranjitdosanjh2012@gmail.com)>

**Subject:** RE: Follow-Up on Retirement Home License Application – Dosanjh Care Inc.  
(N01469)

Good morning Kiran,

I hope to have a decision in regard to your licence application by March 21st. If there is any further information I require, I will reach out to you.

Regards,

Domenica

---

**From:** kiranjit dosanjh <[kiranjitosanjh2012@gmail.com](mailto:kiranjitosanjh2012@gmail.com)>

**Sent:** Tuesday, March 4, 2025 7:30 AM

**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>

**Subject:** Re: Follow-Up on Retirement Home License Application – Dosanjh Care Inc.  
(N01469)

Good morning Domenica!

Hope you are keeping safe. Just a gentle reminder about status of our application.

Thanks and Regards,

Kiran Dosanjh

Sent from my iPhone

On Feb 20, 2025, at 2:27 PM, Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Naren,

Thank you for your email. We have reviewed Business Plan submitted and at this time no further information required in this regard. The application is still in review process, I will be in touch later next week to provide further status update.

Regards,

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

Toronto, ON M5J 1R7

T: 416-440-3581

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Stay connected:

<image002.jpg>

<image003.jpg>

<image004.jpg>

---

**From:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>

**Sent:** Wednesday, February 19, 2025 10:08 AM

**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>; Kinoo  
<[kiranjitdosanjh2012@gmail.com](mailto:kiranjitdosanjh2012@gmail.com)>

**Subject:** Follow-Up on Retirement Home License Application – Dosanjh Care Inc. (N01469)

Dear Domenica,

I hope you are doing well.

I am following up regarding the **retirement home license application** for *Dosanjh Care Inc.* The application status in the online database still shows **"Application Received,"** despite our submission of the required **Business Plan** over a month ago.

Could you please provide an update on the current status of our application and any next steps in the review process? Additionally, if any further information or

documentation is required to move the application forward, please let us know.

I appreciate your time and look forward to your response.

**Kind regards,**

**Naren Kalia, Er. B.E.**

On Behalf of Kiran Dosanjh

**Dosanjh Care Residence**

--

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\*\*\*\*\*



Naren Kalia &lt;narenkalia@gmail.com&gt;

---

**Fwd: Business plan: DCR**

1 message

---

**kiranjit dosanjh** <kiranjिटdosanjh2012@gmail.com>  
To: Narinder Kalia <narenkalia@gmail.com>

Wed, Apr 30, 2025 at 4:32 PM

Sent from my iPhone

Begin forwarded message:

**From:** kiranjit dosanjh <[Kiranjitdosanjh2012@gmail.com](mailto:Kiranjitdosanjh2012@gmail.com)>  
**Date:** April 30, 2025 at 3:42:13 PM EDT  
**To:** Howard Manis <[hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)>  
**Subject:** Fwd: Business plan: DCR

Sent from my iPhone

Begin forwarded message:

**From:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Date:** January 17, 2025 at 4:55:51 PM EST  
**To:** kiranjit dosanjh <[Kiranjitdosanjh2012@gmail.com](mailto:Kiranjitdosanjh2012@gmail.com)>  
**Subject:** RE: Business plan: DCR

Thank you Kiranjit.

I will review and let you know if I have any questions.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

Toronto, ON M5J 1R7



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Stay connected:   

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**From:** kiranjit dosanjh <[kiranjtdosanjh2012@gmail.com](mailto:kiranjtdosanjh2012@gmail.com)>  
**Sent:** Thursday, January 16, 2025 5:58 PM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Subject:** Business plan: DCR

Hi!

Please find attached the business plan for retirement home. Please let me know if you have any questions.

Thanks and Regards,

Kiran Dosanjh



Naren Kalia &lt;narenkalia@gmail.com&gt;

## Fwd: N01469 Dosanjh Care Residence Licence Application - Additional Information Request

1 message

**kiranjit dosanjh** <kiranjिटdosanjh2012@gmail.com>  
 To: Narinder Kalia <narenkalia@gmail.com>

Wed, Apr 30, 2025 at 4:32 PM

Sent from my iPhone

Begin forwarded message:

**From:** kiranjit dosanjh <[Kiranjिटdosanjh2012@gmail.com](mailto:Kiranjिटdosanjh2012@gmail.com)>  
**Date:** April 30, 2025 at 3:42:02 PM EDT  
**To:** Howard Manis <[hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)>  
**Subject:** Fwd: N01469 Dosanjh Care Residence Licence Application - Additional Information Request

Sent from my iPhone

Begin forwarded message:

**From:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Date:** December 19, 2024 at 4:05:00 PM EST  
**To:** kiranjit dosanjh <[Kiranjिटdosanjh2012@gmail.com](mailto:Kiranjिटdosanjh2012@gmail.com)>  
**Cc:** Jason Ramnanan <[Jason.Ramnanan@rhra.ca](mailto:Jason.Ramnanan@rhra.ca)>  
**Subject:** N01469 Dosanjh Care Residence Licence Application - Additional Information Request

Kiranjit,

Thank you for taking the time to meet with us today. As discussed, I would appreciate if you could provide additional information as follows:

-

### Request for additional information/documentation:

1. Can you kindly provide copy of the Business Plan that includes your financial projections (for year 1, 2, and 3) which includes all revenue and all detailed expenses for proposed retirement home "Dosanjh Care Residence"?
2. As facility is currently vacant, can you provide your plan to lease up the suites :
  - a. How many residents do you anticipate to have when the Home opens over the following time period:

- i. At time of opening facility
  - ii. In the first 6 months
  - iii. In the first year
- 3. What level of occupancy (percentage) and revenue(\$ dollar amount) generation would be required that would constitute a **break-even point** for the sustainable operations of the Home?
- 4. Should the Home fall below a level of occupancy to sustain the operations of the Home, what resources or capital do you (as Owner) have access to in order to sustain the operations of the Home?
  - a. As you noted in interview, you do not project any profit until year 3, please provide some details in regard to funding resources available to support operational management of the home during this time, as well as any contingency funding available for other unforeseen expenses you may incur during this time.

As I noted in interview, I will be away from Dec. 23 – Jan. 1, returning to the office Jan. 2, 2025. If you have any questions, please don't hesitate to contact me and I will respond on my return Jan. 2, 2025.

Wishing you and your family a happy holiday,

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

Toronto, ON M5J 1R7

T: 416-440-3581

Stay connected:   



Naren Kalia &lt;narenkalia@gmail.com&gt;

---

**Fwd: N01469 Dosanjh Care Residence - Licence Application**

1 message

---

**kiranjit dosanjh** <kiranjिटdosanjh2012@gmail.com>  
To: Narinder Kalia <narenkalia@gmail.com>

Wed, Apr 30, 2025 at 4:32 PM

Sent from my iPhone

Begin forwarded message:

**From:** kiranjit dosanjh <[Kiranjिटdosanjh2012@gmail.com](mailto:Kiranjिटdosanjh2012@gmail.com)>  
**Date:** April 30, 2025 at 3:41:24 PM EDT  
**To:** Howard Manis <[hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)>  
**Subject:** Fwd: N01469 Dosanjh Care Residence - Licence Application

Sent from my iPhone

Begin forwarded message:

**From:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Date:** December 10, 2024 at 7:33:43 PM EST  
**To:** kiranjit dosanjh <[Kiranjिटdosanjh2012@gmail.com](mailto:Kiranjिटdosanjh2012@gmail.com)>  
**Subject:** RE: N01469 Dosanjh Care Residence - Licence Application

Kiranjit,

I wanted to confirm interview will proceed **December 12, 2024 from 2pm to 3pm** (via telephone/Microsoft Teams). I will send meeting invite tomorrow.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

Toronto, ON M5J 1R7



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**From:** Domenica Ozarko  
**Sent:** Tuesday, December 10, 2024 10:45 AM  
**To:** kiranjit dosanjh <[kiranjitosanjh2012@gmail.com](mailto:kiranjitosanjh2012@gmail.com)>  
**Subject:** Re: N01469 Dosanjh Care Residence - Licence Application

Thank you for your response Kiranjit.

I will note Dec 12 - 2pm to 3pm as tentative at this time (given my schedule/availability may change.. will confirm by dec 11 @ noon or earlier )

would you be so kind to provide your availability for alternative date as well for following week:

Dec 16 - anytime between 11am - 4pm

Dec 17 - anytime between 11am - 4pm

Thank you,

Domenica

---

Sent from [Workspace ONE Boxer](#)

On December 9, 2024 at 3:57:41 AM EST, kiranjit dosanjh <[kiranjitosanjh2012@gmail.com](mailto:kiranjitosanjh2012@gmail.com)> wrote:

Hi!

Thanks for getting back. I can do dec 12 at 2-3 pm.

Thanks

Sent from my iPhone

On Dec 6, 2024, at 11:34 AM, Domenica Ozarko  
<[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Kiranjit,

Thank you for submitting information requested to date from RHRA. I just left you voice message (at 647-778-8445) regarding next steps further to your licence application.

As you are aware, most of the information requested to date was related to your past experience as owner/operator of two homes (Dosanjh Care Residence and Mara Place, both subsidized through CHO programs via CMHA). I am now seeking additional information on your intended operations of home if granted RHRA licence.

I would like to schedule 2<sup>nd</sup> interview with you (1 hour by telephone) to gather further information regarding intended operations of home, roles and responsibilities, financial management, human resource management, knowledge and understanding of the Retirement Homes Act and RHRA, and other information. Can you let me know your availability for a call, here are some proposed dates/time:

- **Wednesday Dec. 11** : 11am – 12pm OR 3pm – 4pm
- **Thursday Dec. 12** : 11am – 12 pm OR 1pm – 2pm OR 2pm-3pm
- **Friday Dec. 13** : 11am – 12pm OR 1pm – 2pm OR 2pm – 3pm

In addition, can you please submit Form 2A (Personal History Report- Individual) **for yourself**, which was not submitted as part of your original licence application (**form attached** for your reference - To note, I did receive Form 2B Personal History Report Corporate).

If you have any questions or require further information, please don't hesitate to contact me.

Regards,

Domenica

**Domenica Ozarko**  
Specialist, Compliance and Client Services  
Retirement Homes Regulatory Authority  
55 York Street, Suite 700  
Toronto, ON M5J 1R7  
T: 416-440-3581

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[<image003.jpg>](#)

[<image004.jpg>](#)

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**From:** Domenica Ozarko

**Sent:** Tuesday, November 26, 2024 3:19 PM

**To:** 'Naren Kalia' <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>

**Cc:** kiranjit dosanjh <[kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>

**Subject:** RE: FW: N01469 Dosanjh Care Residence - Licence Application

Naren,

Thank you for your email.

I want to confirm that licence application still in review process. I hope to provide you with further update in the next couple of weeks.

If I have any questions or require additional information, I will reach out to you.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

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T: 416-440-3581

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<image003.jpg>

<image004.jpg>

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**From:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>  
**Sent:** Tuesday, November 26, 2024 1:14 PM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Cc:** kiranjit dosanjh <[kiranjitosanjh2012@gmail.com](mailto:kiranjitosanjh2012@gmail.com)>  
**Subject:** Re: FW: N01469 Dosanjh Care Residence - Licence Application

Dear Domenica,

I hope this email finds you well.

I am writing to follow up on the status of the application we discussed earlier. I previously sent the below email in Oct 2024, providing documentation and detailed responses to your queries. Since then, We have not received an update and would appreciate it if you could inform me of any progress or next steps required on my end.

If there is any additional information or documentation needed to support the review process, please let me know, and I will be happy to provide it promptly.

Thank you for your time and consideration. I look forward to hearing from you.

Best regards,

**Naren Kalia**  
 On Behalf of Kiran Dosanjh  
 Dosanjh Care Residence  
 Powassan

On Thu, Oct 17, 2024 at 2:03 PM Domenica Ozarko  
 <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Thank you for your email Naren.

I will review information provided and reach out to you or Kiranjit if further questions.

Regards,

Domenica

**Domenica Ozarko**  
 Specialist, Compliance and Client Services  
 Retirement Homes Regulatory Authority  
 55 York Street, Suite 700  
 Toronto, ON M5J 1R7

T: 416-440-3581

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Stay connected:

[<image002.jpg>](#)

[<image003.jpg>](#)

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**From:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>  
**Sent:** Wednesday, October 16, 2024 6:07 PM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Cc:** kiranjit dosanjh <[kiranjitosanjh2012@gmail.com](mailto:kiranjitosanjh2012@gmail.com)>  
**Subject:** Re: FW: N01469 Dosanjh Care Residence - Licence Application

Dear Domenica,

Thank you for your email and for reviewing the documentation I submitted. I would also like to mention that on August 12, 2024, I sent you some important documents via email, which might be relevant to your review.

In response to your queries, I would like to provide some clarifications and additional context:

#### **Mara Place**

I would like to state here that CMHA Durham's *Mara Place Residence* is one of the best homes, and you can speak to Ms. Julie Wright from CMHA Durham at 905-436-8760 Ext.:6117 or email her at [julie.wright@cmhadurham.org](mailto:julie.wright@cmhadurham.org) about this. Mara Place meets 100 percent of the terms according to CMHA's guidelines, and we take pride in this. The health inspection certificate is displayed at Mara Place, as it should be. If needed, we can also provide a letter of recommendation from CMHA Durham to support this.

#### **Public Health Order and HSARB**

As I mentioned to you, we sent an appeal letter to HSARB, after which I had a Zoom meeting with them. During that meeting, they informed me that the Health Inspection Department in North Bay would reinspect the facility. As I told you before, there were no errors found at *Dosanjh Care Residence* during the health inspection, which is why the Health Inspection Department of North Bay rescinded their order. There were no issues found. However, I believe that the decision to close *Dosanjh Care Residence* was made under pressure from external influences, which explains the hasty relocation of the residents. When we questioned how the relocation decision was made without an official health order, an order was later sent to us after office hours. This

suggests there may have been undue pressure, and we were unfortunately scapegoated in the process.

### **CMHA Agreement**

I would also like to point out that CMHA first directed the temporary relocation of residents via my personal email, knowing that I was on vacation due to personal reasons. Just two days later, they decided to terminate the agreement, citing the health department's closure order. We were not given an opportunity to present our case or take advantage of any remedies under the agreement. We did not wait until November 20 to respond; rather, we immediately filed an appeal with HSARB and awaited the reinspection. Once the Health Inspection Department of North Bay rescinded their order and reopened *Dosanjh Care Residence*, we approached CMHA. Unfortunately, CMHA decided to terminate the agreement due to personal bias, despite our efforts to dispute their unfounded accusations.

If you have any additional questions or need further information, please feel free to reach out. I am happy to provide any necessary documentation to support our compliance and clarification of the situation.

Best regards,

**Naren Kalia**  
**on Behalf of Kiran Dosanjh**  
***Dosanjh Care Residence***  
**Powassan**

On Tue, Sep 17, 2024 at 12:09 PM Domenica Ozarko  
 <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Kiran,

Thank you for submitting documentation. I have reviewed and seek further information including:

Mara Place

- \* You provided copy of Agreement
- \* As requested previously, do you have any documentation you can provide that supports your demonstrated compliance with agreement e.g. CMHA audits/emails reflecting you are compliant with requirements, public health inspections reports, other documentation
- \* Can you provide CMHA contact information, and give that individual heads up/consent to speak with me in regard to your compliance history with agreement

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- \* You provided copy of inspection reports, Public Health Order, as well as letter from Public health following reinspection dated Nov. 22, 2023 formally rescinding Order
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health would come to home to conduct re-inspection, and if compliant Order would be rescinded

\* Can you provide further context in this regard... did HSARB respond to your request OR did you comply with Public Health Order and as such it was subsequently was rescinded?

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\* You provided copy of agreement, CMHA email informing you of transfer of residents, CMHA letter informing you of termination of agreement

\* You also provided copy of letter you sent to CMHA dated Nov. 20, 2023 requesting reconsideration of agreement termination. Did CMHA respond to your letter Nov. 20, if yes, can you provide copy of their response.

\* As requested previously, do you have any documentation related to CMHA issues/concerns and your response/actions prior to Oct. 26, 2023. To demonstrate any CMHA concerns noted prior to Oct. 26 (prior to their decision to temporarily relocate/then terminate agreement), and any actions you took to address concerns. Documentation may include:

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\* Any situations where home did not address non-compliance in timely manner? Provide examples and circumstances why you were not able to address.

\* Also was there any other communication you sent to CMHA directly following their Oct. 26 email informing you of decision to relocate residents OR Nov. 1 letter informing you of their decision to terminate agreement? If so can you provide. If not, why did you wait until Nov. 20, 2023 to respond to CMHA disagreeing with their decision, requesting reconsideration. Please provide details/context.

If you have any questions, please don't hesitate to contact me.

Regards,

Domenica

Domenica Ozarko  
Specialist, Compliance and Client Services  
Retirement Homes Regulatory Authority  
[55 York Street, Suite 700](#)  
Toronto, ON M5J 1R7  
T: 416-440-3581

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505c@getboxer.com/image004.jpg@01DAEA3F.8CD1A640]  
<<https://www.linkedin.com/company/rhra/>>

From: Domenica Ozarko  
Sent: Friday, August 9, 2024 2:23 PM  
To: kiranjit dosanjh <[kiranjitosanjh2012@gmail.com](mailto:kiranjitosanjh2012@gmail.com)>  
Subject: N01469 Dosanjh Care Residence - Licence Application

Kiran,

Thank you for taking the time to meet with Jason and I yesterday. Further to our discussion, I would appreciate if you could provide the following documentation:

Mara Place Residence (Other home you own)  
You noted that you were the owner/operator of another congregate care facility and that you have an agreement with CMHA for subsidies re 11 residents  
Can you please provide documentation in regard to the following:

- \* How long have you owned/operated facility, # of suites, # of residents currently at the facility
- \* Copy of agreement you have with CMHA for subsidized residents (and confirm how long agreement has been in place e.g. 1 yr, 2 yrs, 3 yrs)
- \* Any documentation related to support demonstrated compliance with requirements (e.g. public health inspection reports, any CMHA audits/emails that reflect you have been compliant with requirements, etc.)

#### Public Health Order

You noted that public health had conducted one inspection re food safety and one re IPAC, and that an Order was issued and you appealed Order. You noted that you were successful in your appeal and that Order was rescinded. Can you please provide documentation/copies of the following:

- \* Public health inspection reports (both food and IPAC)
- \* Any emails/documentation post inspection and prior to public health order, communicating any public health direction regarding "non-compliance" and "action owner required to take to address non-compliance", "timelines for compliance" and home response and action taken prior to issuing of Public Health Order
- \* Public Health Order
- \* Email/documentation related to your appeal of Order
- \* Email/documentation related to any rescinding of Order as a result of your appeal

#### CMHA Agreement - Dosanjh Care Residence

Can you please provide documentation and copies of the following:

- \* Copy of Agreement
- \* Did agreement include any notice required for early termination of agreement e.g. one month notice by either party to terminate and any compensation in lieu of notice?
- \* CMHA letter informing you of termination and reasons for termination

- \* Email/documentation related to CMHA issues/concerns and your response/actions including:
  - \* CMHA communication and/or direction regarding "Non-compliance" and "action owner required to take to address non-compliance" and "timelines for compliance"
  - \* Home response and action taken to be compliant with requirements (including procedures, timelines, measures to reduce risk of harm to residents)
  - \* Any situations where home did not address non-compliance in timely manner? Provide examples and circumstances why you were not able to address.

I would appreciate if you could submit documentation by August 16, 2024 @ 5pm. If some documentation is readily available, you may wish to send sooner e.g. copy of public health inspection reports, public health order, CMHA termination letter, etc. To note, there may be additional information requested by RHRA, following review of documentation you provide in this regard.

Regards,

Domenica  
Domenica Ozarko  
Specialist, Compliance and Client Services  
Retirement Homes Regulatory Authority  
[55 York Street, Suite 700](#)  
Toronto, ON M5J 1R7  
T: 416-440-3581

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505c@getboxer.com/image004.jpg@01DAEA3F.8CD1A640]  
<<https://www.linkedin.com/company/rhra/>>

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\*I am sending this email at a time that fits in my schedule. There is no expectation for you to respond outside of your own regular working hours.

***Please consider the environment before printing this message. | S'il vous plaît, considérez l'environnement avant d'imprimer ce message.***

This message (including attachments, if any) is confidential, may be privileged and is intended for the above-named recipient(s) only. If you are not the intended recipient of this message, please notify me by return email and delete this message from your system. Any unauthorized use or disclosure of this message is strictly prohibited.

*Ce message (ainsi que les pièces jointes, le cas échéant) est confidentiel, peut être protégé et est émis à l'intention exclusive du ou des destinataires susnommés. Si vous n'êtes pas le destinataire de ce message, veuillez m'en avertir en me retournant le courriel et l'effacer de votre ordinateur. Toute utilisation non autorisée ou divulgation du contenu de ce message est strictement interdite.*

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\*I am sending this email at a time that fits in my schedule. There is no expectation for you to respond outside of your own regular working hours.

**कृपया इस संदेश को प्रिंट करने से पहले पर्यावरण के बारे में सोचें। Please consider the environment before printing this message. | S'il vous plaît, considérez l'environnement avant d'imprimer ce message.**

यह संदेश (संलग्नक सहित, यदि कोई हो) गोपनीय है, यह विशेषाधिकार प्राप्त हो सकता है और केवल ऊपर उल्लिखित प्राप्तकर्ता(ओं) के लिए ही है। यदि आप इस संदेश के इच्छित प्राप्तकर्ता नहीं हैं, तो कृपया मुझे वापस ईमेल के माध्यम से सूचित करें और अपने सिस्टम से इस संदेश को हटा दें। इस संदेश का कोई भी अनधिकृत उपयोग या प्रकटीकरण सख्त रूप से निषिद्ध है।

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\*\*\*\*\*  
\*\*\*\*\*

<Personal-HistoryReport-Individual\_2A.pdf>



Naren Kalia &lt;narenkalia@gmail.com&gt;

## Fwd: N01469 Dosanjh Care Residence - Licence Application

1 message

**kiranjit dosanjh** <kiranjिटdosanjh2012@gmail.com>  
To: Narinder Kalia <narenkalia@gmail.com>

Wed, Apr 30, 2025 at 4:31 PM

Sent from my iPhone

Begin forwarded message:

**From:** kiranjit dosanjh <[Kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>  
**Date:** April 30, 2025 at 3:41:05 PM EDT  
**To:** Howard Manis <[hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)>  
**Subject:** Fwd: N01469 Dosanjh Care Residence - Licence Application

Sent from my iPhone

Begin forwarded message:

**From:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Date:** December 10, 2024 at 10:44:46 AM EST  
**To:** kiranjit dosanjh <[Kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>  
**Subject:** Re: N01469 Dosanjh Care Residence - Licence Application

Thank you for your response Kiranjit.

I will note Dec 12 - 2pm to 3pm as tentative at this time (given my schedule/availability may change.. will confirm by dec 11 @ noon or earlier )  
would you be so kind to provide your availability for alternative date as well for following week:

Dec 16 - anytime between 11am - 4pm  
Dec 17 - anytime between 11am - 4pm

Thank you,  
Domenica

---

Sent from [Workspace ONE Boxer](#)  
On December 9, 2024 at 3:57:41 AM EST, kiranjit dosanjh <[kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)> wrote:

Hi!  
Thanks for getting back. I can do dec 12 at 2-3 pm.  
Thanks  
Kiran Dosanjh  
Sent from my iPhone

On Dec 6, 2024, at 11:34 AM, Domenica Ozarko  
<[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Kiranjit,

Thank you for submitting information requested to date from RHRA. I just left you voice message (at 647-778-8445) regarding next steps further to your licence application.

As you are aware, most of the information requested to date was related to your past experience as owner/operator of two homes (Dosanjh Care Residence and Mara Place, both subsidized through CHO programs via CMHA). I am now seeking additional information on your intended operations of home if granted RHRA licence.

I would like to schedule 2<sup>nd</sup> interview with you (1 hour by telephone) to gather further information regarding intended operations of home, roles and responsibilities, financial management, human resource management, knowledge and understanding of the Retirement Homes Act and RHRA, and other information. Can you let me know your availability for a call, here are some proposed dates/time:

- **Wednesday Dec. 11** : 11am – 12pm OR 3pm – 4pm
- **Thursday Dec. 12** : 11am – 12 pm OR 1pm – 2pm OR 2pm-3pm
- **Friday Dec. 13** : 11am – 12pm OR 1pm – 2pm OR 2pm – 3pm

In addition, can you please submit Form 2A (Personal History Report- Individual) **for yourself**, which was not submitted as part of your original licence application (**form attached** for your reference - To note, I did receive Form 2B Personal History Report Corporate).

If you have any questions or require further information, please don't hesitate to contact me.

Regards,

Domenica

**Domenica Ozarko**  
 Specialist, Compliance and Client Services  
 Retirement Homes Regulatory Authority  
 55 York Street, Suite 700  
 Toronto, ON M5J 1R7  
 T: 416-440-3581

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Stay connected:

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**From:** Domenica Ozarko  
**Sent:** Tuesday, November 26, 2024 3:19 PM  
**To:** 'Naren Kalia' <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>  
**Cc:** kiranjit dosanjh <[kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>  
**Subject:** RE: FW: N01469 Dosanjh Care Residence - Licence Application

Naren,

Thank you for your email.

I want to confirm that licence application still in review process. I hope to provide you with further update in the next couple of weeks.

If I have any questions or require additional information, I will reach out to you.

Regards,

Domenica

**Domenica Ozarko**  
Specialist, Compliance and Client Services  
Retirement Homes Regulatory Authority  
55 York Street, Suite 700  
Toronto, ON M5J 1R7  
T: 416-440-3581

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**From:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>  
**Sent:** Tuesday, November 26, 2024 1:14 PM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Cc:** kiranjit dosanjh <[kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>  
**Subject:** Re: FW: N01469 Dosanjh Care Residence - Licence Application

Dear Domenica,

I hope this email finds you well.

I am writing to follow up on the status of the application we discussed earlier. I previously sent the below email in Oct 2024, providing documentation and detailed responses to your queries. Since then, We have not received an update and would appreciate it if you could inform me of any progress or next steps required on my end.

If there is any additional information or documentation needed to support the review process, please let me know, and I will be happy to provide it promptly.

Thank you for your time and consideration. I look forward to hearing from you.

Best regards,

**Naren Kalia**

On Behalf of Kiran Dosanjh  
Dosanjh Care Residence  
Powassan

On Thu, Oct 17, 2024 at 2:03 PM Domenica Ozarko  
<[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Thank you for your email Naren.

I will review information provided and reach out to you or Kiranjit if further questions.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services  
Retirement Homes Regulatory Authority  
55 York Street, Suite 700  
Toronto, ON M5J 1R7  
T: 416-440-3581

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**Cc:** kiranjit dosanjh <[kiranjिटdosanjh2012@gmail.com](mailto:kiranjिटdosanjh2012@gmail.com)>

**Subject:** Re: FW: N01469 Dosanjh Care Residence - Licence Application

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However, I believe that the decision to close *Dosanjh Care Residence* was made under pressure from external influences, which explains the hasty relocation of the residents. When we questioned how the relocation decision was made without an official health order, an order was later sent to us after office hours. This suggests there may have been undue pressure, and we were unfortunately scapegoated in the process.

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If you have any additional questions or need further information, please feel free to reach out. I am happy to provide any necessary documentation to support our compliance and clarification of the situation.

Best regards,

**Naren Kalia**  
on Behalf of Kiran Dosanjh

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Regards,

Domenica

Domenica Ozarko  
Specialist, Compliance and Client Services  
Retirement Homes Regulatory Authority  
[55 York Street, Suite 700](#)  
Toronto, ON M5J 1R7  
T: 416-440-3581

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505c@getboxer.com/image004.jpg@01DAEA3F.8CD1A640]  
<<https://www.linkedin.com/company/rhra/>>

From: Domenica Ozarko  
Sent: Friday, August 9, 2024 2:23 PM  
To: kiranjit dosanjh <[kiranjitdosanjh2012@gmail.com](mailto:kiranjitdosanjh2012@gmail.com)>  
Subject: N01469 Dosanjh Care Residence - Licence Application

Kiran,

Thank you for taking the time to meet with Jason and I yesterday. Further to our discussion, I would appreciate if you could provide the following documentation:

Mara Place Residence (Other home you own)  
You noted that you were the owner/operator of another congregate care facility and that you have an agreement with CMHA for subsidies re 11 residents  
Can you please provide documentation in regard to the following:

\* How long have you owned/operated facility, # of suites, # of

residents currently at the facility

- \* Copy of agreement you have with CMHA for subsidized residents (and confirm how long agreement has been in place e.g. 1 yr, 2 yrs, 3 yrs)

- \* Any documentation related to support demonstrated compliance with requirements (e.g. public health inspection reports, any CMHA audits/emails that reflect you have been compliant with requirements, etc.)

#### Public Health Order

You noted that public health had conducted one inspection re food safety and one re IPAC, and that an Order was issued and you appealed Order. You noted that you were successful in your appeal and that Order was rescinded. Can you please provide documentation/copies of the following:

- \* Public health inspection reports (both food and IPAC)
- \* Any emails/documentation post inspection and prior to public health order, communicating any public health direction regarding "non-compliance" and "action owner required to take to address non-compliance", "timelines for compliance" and home response and action taken prior to issuing of Public Health Order
- \* Public Health Order
- \* Email/documentation related to your appeal of Order
- \* Email/documentation related to any rescinding of Order as a result of your appeal

#### CMHA Agreement - Dosanjh Care Residence

Can you please provide documentation and copies of the following:

- \* Copy of Agreement
- \* Did agreement include any notice required for early termination of agreement e.g. one month notice by either party to terminate and any compensation in lieu of notice?
- \* CMHA letter informing you of termination and reasons for termination
- \* Email/documentation related to CMHA issues/concerns and your response/actions including:
  - \* CMHA communication and/or direction regarding "Non-compliance" and "action owner required to take to address non-compliance" and "timelines for compliance"
  - \* Home response and action taken to be compliant with requirements (including procedures, timelines, measures to reduce risk of harm to residents)
  - \* Any situations where home did not address non-compliance in timely manner? Provide examples and circumstances why you were not able to address.

I would appreciate if you could submit documentation by August 16, 2024 @ 5pm. If some documentation is readily available, you may wish to send sooner e.g. copy of public health inspection reports, public health order, CMHA termination letter, etc. To note, there may be additional information requested by RHRA, following review of documentation you provide in this regard.

Regards,

Domenica  
Domenica Ozarko  
Specialist, Compliance and Client Services  
Retirement Homes Regulatory Authority  
[55 York Street, Suite 700](#)  
Toronto, ON M5J 1R7  
T: 416-440-3581

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करें और अपने सिस्टम से इस संदेश को हटा दें। इस संदेश का कोई भी अनधिकृत उपयोग या प्रकटीकरण सख्त रूप से निषिद्ध है।

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\*\*\*\*\*  
\*\*\*\*\*

<Personal-HistoryReport-Individual\_2A.pdf>



Naren Kalia &lt;narenkalia@gmail.com&gt;

---

**Fwd: N01469 Dosanjh Care Residence - Licence Application**

1 message

---

**kiranjit dosanjh** <kiranjitdosanjh2012@gmail.com>  
To: Narinder Kalia <narenkalia@gmail.com>

Wed, Apr 30, 2025 at 4:31 PM

Sent from my iPhone

Begin forwarded message:

**From:** kiranjit dosanjh <[Kiranjitdosanjh2012@gmail.com](mailto:Kiranjitdosanjh2012@gmail.com)>  
**Date:** April 30, 2025 at 3:40:11 PM EDT  
**To:** Howard Manis <[hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)>  
**Subject:** Fwd: N01469 Dosanjh Care Residence - Licence Application

Sent from my iPhone

Begin forwarded message:

**From:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Date:** November 26, 2024 at 3:19:35 PM EST  
**To:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>  
**Cc:** kiranjit dosanjh <[Kiranjitdosanjh2012@gmail.com](mailto:Kiranjitdosanjh2012@gmail.com)>  
**Subject:** RE: FW: N01469 Dosanjh Care Residence - Licence Application

Naren,

Thank you for your email.

I want to confirm that licence application still in review process. I hope to provide you with further update in the next couple of weeks.

If I have any questions or require additional information, I will reach out to you.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

Toronto, ON M5J 1R7

T: 416-440-3581



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Stay connected:   

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**From:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>  
**Sent:** Tuesday, November 26, 2024 1:14 PM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Cc:** kiranjit dosanjh <[kiranjitdosanjh2012@gmail.com](mailto:kiranjitdosanjh2012@gmail.com)>  
**Subject:** Re: FW: N01469 Dosanjh Care Residence - Licence Application

Dear Domenica,

I hope this email finds you well.

I am writing to follow up on the status of the application we discussed earlier. I previously sent the below email in Oct 2024, providing documentation and detailed responses to your queries. Since then, We have not received an update and would appreciate it if you could inform me of any progress or next steps required on my end.

If there is any additional information or documentation needed to support the review process, please let me know, and I will be happy to provide it promptly.

Thank you for your time and consideration. I look forward to hearing from you.

Best regards,

**Naren Kalia**  
On Behalf of Kiran Dosanjh  
Dosanjh Care Residence  
Powassan

Thank you for your email Naren.

I will review information provided and reach out to you or Kiranjit if further questions.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

Toronto, ON M5J 1R7

T: 416-440-3581

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<image002.jpg>

<image003.jpg>

<image004.jpg>

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**From:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>

**Sent:** Wednesday, October 16, 2024 6:07 PM

**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>

**Cc:** kiranjit dosanjh <[kiranjitdosanjh2012@gmail.com](mailto:kiranjitdosanjh2012@gmail.com)>

**Subject:** Re: FW: N01469 Dosanjh Care Residence - Licence Application

Dear Domenica,

Thank you for your email and for reviewing the documentation I submitted. I would also like to mention that on August 12, 2024, I sent you some important documents via email, which might be relevant to your review.

In response to your queries, I would like to provide some clarifications and additional context:

#### **Mara Place**

I would like to state here that CMHA Durham's *Mara Place Residence* is one of the best homes, and you can speak to Ms. Julie Wright from CMHA Durham at 905-436-8760 Ext.:6117 or email her at [julie.wright@cmhadurham.org](mailto:julie.wright@cmhadurham.org) about this. Mara Place meets 100 percent of the terms according to CMHA's guidelines, and we take pride in this. The health inspection certificate is displayed at Mara Place, as it should be. If needed, we can also provide a letter of recommendation from CMHA Durham to support this.

#### **Public Health Order and HSARB**

As I mentioned to you, we sent an appeal letter to HSARB, after which I had a Zoom meeting with them. During that meeting, they informed me that the Health Inspection Department in North Bay would reinspect the facility. As I told you before, there were no errors found at *Dosanjh Care Residence* during the health inspection, which is why the Health Inspection Department of North Bay rescinded their order. There were no issues found.

However, I believe that the decision to close *Dosanjh Care Residence* was made under pressure from external influences, which explains the hasty relocation of the residents. When we questioned how the relocation decision was made without an official health order, an order was later sent to us after office hours. This suggests there may have been undue pressure, and we were unfortunately scapegoated in the process.

#### **CMHA Agreement**

I would also like to point out that CMHA first directed the temporary relocation of residents via my personal email, knowing that I was on vacation due to personal reasons. Just two days later, they decided to terminate the agreement, citing the health department's closure order. We were not given an opportunity to present our case or take advantage of any remedies under the agreement. We did not wait until November 20 to respond; rather, we immediately filed an appeal with HSARB and awaited the reinspection. Once the Health Inspection Department of North Bay rescinded their order and reopened *Dosanjh Care Residence*, we approached CMHA. Unfortunately, CMHA decided to terminate the agreement due to personal bias, despite our efforts to dispute their unfounded accusations.

If you have any additional questions or need further information, please feel free to reach out. I am happy to provide any necessary documentation to support our compliance and clarification of the situation.

Best regards,

**Naren Kalia**  
**on Behalf of Kiran Dosanjh**  
***Dosanjh Care Residence***  
**Powassan**

On Tue, Sep 17, 2024 at 12:09 PM Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)> wrote:

Kiran,

Thank you for submitting documentation. I have reviewed and seek further information including:

Mara Place

- \* You provided copy of Agreement
- \* As requested previously, do you have any documentation you can provide that supports your demonstrated compliance with agreement e.g. CMHA audits/emails reflecting you are compliant with requirements, public health inspections reports, other

documentation

\* Can you provide CMHA contact information, and give that individual heads up/consent to speak with me in regard to your compliance history with agreement

#### Public Health Order

\* You provided copy of inspection reports, Public Health Order, as well as letter from Public health following reinspection dated Nov. 22, 2023 formally rescinding Order

\* You provided copy of letter/email you sent to HSARB dated Nov. 1 requesting Order to close home be reconsidered.

\* Do you have any documentation related to HSARB response that you can provide?

\* As you noted in RHRA interview Aug. 8/24, you stated that given your appeal to HSARB decision was made to rescind Order, but no documentation was provided to support this

\* The Public Health Order clearly noted, that once you came into compliance with requirements noted in the Order, public health would come to home to conduct re-inspection, and if compliant Order would be rescinded

\* Can you provide further context in this regard... did HSARB respond to your request OR did you comply with Public Health Order and as such it was subsequently was rescinded?

#### CMHA Agreement

\* You provided copy of agreement, CMHA email informing you of transfer of residents, CMHA letter informing you of termination of agreement

\* You also provided copy of letter you sent to CMHA dated Nov. 20, 2023 requesting reconsideration of agreement termination. Did CMHA respond to your letter Nov. 20, if yes, can you provide copy of their response.

\* As requested previously, do you have any documentation related to CMHA issues/concerns and your response/actions prior to Oct. 26, 2023. To demonstrate any CMHA concerns noted prior to Oct. 26 (prior to their decision to temporarily relocate/then terminate agreement), and any actions you took to address concerns. Documentation may include:

\* CMHA communication and/or direction regarding "Non-compliance" and "action owner required to take to address non-compliance" and "timelines for compliance"

\* Home response and action taken to be compliant with requirements (including procedures, timelines, measures to reduce risk of harm to residents)

\* Any situations where home did not address non-compliance in timely manner? Provide examples and circumstances why you were not able to address.

\* Also was there any other communication you sent to CMHA directly following their Oct. 26 email informing you of decision to relocate residents OR Nov. 1 letter informing you of their decision to terminate agreement? If so can you provide. If not, why did you wait until Nov. 20, 2023 to respond to CMHA disagreeing with their decision, requesting reconsideration. Please provide details/context.

If you have any questions, please don't hesitate to contact me.

Regards,

Domenica

Domenica Ozarko  
Specialist, Compliance and Client Services  
Retirement Homes Regulatory Authority  
55 York Street, Suite 700  
Toronto, ON M5J 1R7  
T: 416-440-3581

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<<https://twitter.com/RHRAOntario>> [cid:image004.jpg@01DAEA3F.8CD1A640]

From: Domenica Ozarko  
Sent: Friday, August 9, 2024 2:23 PM  
To: kiranjit dosanjh <[kiranjitosanjh2012@gmail.com](mailto:kiranjitosanjh2012@gmail.com)>  
Subject: N01469 Dosanjh Care Residence - Licence Application

Kiran,

Thank you for taking the time to meet with Jason and I yesterday. Further to our discussion, I would appreciate if you could provide the following documentation:

Mara Place Residence (Other home you own)

You noted that you were the owner/operator of another congregate care facility and that you have an agreement with CMHA for subsidies re 11 residents

Can you please provide documentation in regard to the following:

- \* How long have you owned/operated facility, # of suites, # of residents currently at the facility
- \* Copy of agreement you have with CMHA for subsidized residents (and confirm how long agreement has been in place e.g. 1 yr, 2 yrs, 3 yrs)
- \* Any documentation related to support demonstrated compliance with requirements (e.g. public health inspection reports, any CMHA audits/emails that reflect you have been compliant with requirements, etc.)

Public Health Order

You noted that public health had conducted one inspection re food safety and one re IPAC, and that an Order was issued and you appealed Order. You noted that you were successful in your appeal and that Order was rescinded. Can you please provide documentation/copies of the following:

- \* Public health inspection reports (both food and IPAC)
- \* Any emails/documentation post inspection and prior to public health order, communicating any public health direction regarding "non-compliance" and "action owner required to take to address non-compliance", "timelines for compliance" and home response and action taken prior to issuing of Public Health Order
- \* Public Health Order
- \* Email/documentation related to your appeal of Order
- \* Email/documentation related to any rescinding of Order as a result of your appeal

CMHA Agreement - Dosanjh Care Residence

Can you please provide documentation and copies of the following:

- \* Copy of Agreement
- \* Did agreement include any notice required for early termination of agreement e.g. one month notice by either party to terminate and any compensation in lieu of notice?
- \* CMHA letter informing you of termination and reasons for termination
- \* Email/documentation related to CMHA issues/concerns and your response/actions including:
  - \* CMHA communication and/or direction regarding "Non-compliance" and "action owner required to take to address non-compliance" and "timelines for compliance"
  - \* Home response and action taken to be compliant with requirements (including procedures, timelines, measures to reduce risk of harm to residents)
  - \* Any situations where home did not address non-compliance in timely manner? Provide examples and circumstances why you were not able to address.

I would appreciate if you could submit documentation by August 16, 2024 @ 5pm. If some documentation is readily available, you may wish to send sooner e.g. copy of public health inspection reports, public health order, CMHA termination letter, etc. To note, there may be additional information requested by RHRA, following review of documentation you provide in this regard.

Regards,

Domenica  
Domenica Ozarko  
Specialist, Compliance and Client Services  
Retirement Homes Regulatory Authority  
55 York Street, Suite 700  
Toronto, ON M5J 1R7  
T: 416-440-3581

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\*\*\*\*\*



Naren Kalia &lt;narenkalia@gmail.com&gt;

---

**Fwd: Follow-Up on Licensing Application for Dosanjh Care Residence**

1 message

---

**kiranjit dosanjh** <kiranjिटdosanjh2012@gmail.com>  
To: Narinder Kalia <narenkalia@gmail.com>

Wed, Apr 30, 2025 at 4:28 PM

Sent from my iPhone

Begin forwarded message:

**From:** kiranjit dosanjh <[Kiranjitdosanjh2012@gmail.com](mailto:Kiranjitdosanjh2012@gmail.com)>  
**Date:** April 30, 2025 at 3:37:40 PM EDT  
**To:** Howard Manis <[hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)>  
**Subject:** Fwd: Follow-Up on Licensing Application for Dosanjh Care Residence

Sent from my iPhone

Begin forwarded message:

**From:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>  
**Date:** July 29, 2024 at 1:47:50 PM EDT  
**To:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>, Jason Ramnanan <[Jason.Ramnanan@rhra.ca](mailto:Jason.Ramnanan@rhra.ca)>  
**Cc:** Kinoo <[dosanjhcare@gmail.com](mailto:dosanjhcare@gmail.com)>, kiranjit dosanjh <[Kiranjitdosanjh2012@gmail.com](mailto:Kiranjitdosanjh2012@gmail.com)>  
**Subject:** RE: Follow-Up on Licensing Application for Dosanjh Care Residence

Naren,

As a next step of licensing review process, I will be scheduling an interview with Kiranjit Dosanjh (applicant). The interview will be via telephone, approx.. 1 hour. I will be in touch shortly to schedule interview date/time.

Regards,

Domenica

**Domenica Ozarko**

Specialist, Compliance and Client Services

Retirement Homes Regulatory Authority

55 York Street, Suite 700

T: 416-440-3581



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**From:** Naren Kalia <[narenkalia@gmail.com](mailto:narenkalia@gmail.com)>  
**Sent:** Friday, July 26, 2024 4:37 PM  
**To:** Domenica Ozarko <[Domenica.Ozarko@rhra.ca](mailto:Domenica.Ozarko@rhra.ca)>; Jason Ramnanan <[Jason.Ramnanan@rhra.ca](mailto:Jason.Ramnanan@rhra.ca)>  
**Cc:** Kinoo <[dosanjhcare@gmail.com](mailto:dosanjhcare@gmail.com)>; kiranjit dosanjh <[kiranjtdosanjh2012@gmail.com](mailto:kiranjtdosanjh2012@gmail.com)>  
**Subject:** Follow-Up on Licensing Application for Dosanjh Care Residence

Good Afternoon Domnica,

I hope this message finds you well.

I am writing to follow up on the status of the New Operation Licensing Application for Dosanjh Care Residence. We have submitted all required documents, and the licensing application fee for 20 units has been processed.

Given our current timeline, I would like to inquire if there is an option to expedite the licensing application process for an additional fee. Any assistance in accelerating the review and approval process would be greatly appreciated.

Please let me know if there are any further steps we need to take.

Thank you for your support.

Best regards,

**Naren Kalia**

**For Dosanjh Care Residence**

\*I am sending this email at a time that fits in my schedule. There is no expectation for you to respond outside of your own regular working hours.

**Please consider the environment before printing this message. | S'il vous plaît, considérez l'environnement avant d'imprimer ce message.**

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<~WRD0000.jpg>



Prepared for:

DOSANJH CARE INC.  
12 CYCLONE TRAIL  
BRAMPTON, ON, CAN  
L7A 5E8

As at: December 16, 2024

Prepared by:

Prassan Thakkar, Customer Experience Associate  
10655 BRAMALEA RD  
BRAMPTON, ON, CAN L6R 3P4  
Phone: (905) 458-4544  
E-mail: Prassan.Thakkar@td.com

EasyLine: 1-866-222-3456  
EasyWeb: www.tdcanadatrust.com

## TD Assets

Account(s)	Balance	Description
CURRENT ACCOUNT - 3102 5277176	\$882.21	
Total TD Assets: CDN	\$882.21	

**Total Assets: CDN \$882.21**

## TD Liabilities

Account(s)	Balance	Description
TD COMMERCIAL MORTGAGES - 3102 9277176-03	\$2,182,489.65	(NONPERF)
TD BUSINESS CASH BACK VISA - 4520 7060 7972 8098	\$26.49	(RVKD)OWNER Credit Limit: \$10,000.00
Total TD Liabilities: CDN	\$2,182,516.14	

**Total Liabilities: CDN \$2,182,516.14**

**Consolidated Balance: CDN -\$2,181,633.93**  
**Consolidated Balance: USD \$0.00**  
**Consolidated Balance\* -\$2,181,633.93**

## TD Services

Account(s)	Branch	Description
COMMERCIAL FULL ACCE - 5892971305772850973		OWNER
CREDIT FACILITY NUMBER - 110285 0000000		
TDA - 5905 H002N7T6	5905	OWNER

TD Bank balances reflect the funds available for immediate withdrawal. It includes pending debit card transactions, as well as any deposited funds that have been made available. It does not include checks that you have written that have not cleared. To determine the availability of funds you have deposited, please refer to your account documentation.

The Consolidated Balance value is a combination of both the CDN and USD products on your Portfolio. \* The Consolidated Balance value assumes USD \$1 = CDN \$1.

This report has been prepared using TD Bank Financial Group information, as well as information that you have provided to us. While every reasonable effort has been made to ensure the accuracy and completeness of the other financial institution information, we cannot guarantee it. The information contained herein is for illustration purposes only. Any legal or tax issues should be confirmed by your own legal or tax advisers.

Account Activity - Details

CURRENT ACCOUNT - 3102 5277176 \$882.21

OK

Current month

Balance Date: Dec 16, 2024

Statement Balance: \$882.21

Available Balance\*: \$882.21

Reverse Date Order

Bottom

Date	Description	Debit	Credit	Balance
Dec 13, 2024	9277176 03 DEC PMT	15,890.91		\$882.21
Dec 11, 2024	E-TRANSFER ***Sh5		1,000.00	\$16,773.12
Dec 11, 2024	E-TRANSFER ***xvW		3,000.00	\$15,773.12
Dec 09, 2024	E-TRANSFER ***2yh		3,000.00	\$12,773.12
Dec 09, 2024	E-TRANSFER ***m4h		3,000.00	\$9,773.12
Dec 06, 2024	E-TRANSFER ***qtq		1,000.00	\$6,773.12
Dec 05, 2024	Enbridge Gas BPY	345.72		\$5,773.12
Dec 03, 2024	E-TRANSFER ***esZ		3,000.00	\$6,118.84
Date	Description	Debit	Credit	Balance

Top

\*Includes available overdraft limit and any funds subject to a hold.

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(Server ID : PROD : sc1-prod2 - jboss-vm-sunwh5 : C3\_PROD2\_SC1 : 1734363523474 : 24.11.02 - 97362624 : 2024-11-18 : SYS\_DATE - 2024/12/16)

Account Activity - Historical Details

CURRENT ACCOUNT - 3102 5277176 \$882.21

OK

November 2024

Balance as of Dec 16, 2024: \$882.21

Available Balance as of Dec 16, 2024\*: \$882.21

Reverse Date Order

Bottom

Date	Description	Debit	Credit	Balance
Nov 26, 2024	Hydro One BPY	334.99		\$3,118.84
Nov 22, 2024	BELL CANADA EFT BPY	80.67		\$3,453.83
Nov 21, 2024	Service Charge	11.25		\$3,534.50
Nov 19, 2024	MOBILE DEPOSIT		1,526.00	\$3,545.75
Nov 19, 2024	MOBILE DEPOSIT		1,526.00	\$2,019.75
Nov 18, 2024	BELL CANADA EFT BPY	212.32		\$493.75
Nov 13, 2024	9277176 03 LN PMT	15,890.91		\$706.07
Nov 12, 2024	E-TRANSFER ***EtG		3,000.00	\$16,596.98
Nov 12, 2024	E-TRANSFER ***hj8		3,000.00	\$13,596.98
Nov 12, 2024	E-TRANSFER ***Xv9		3,000.00	\$10,596.98
Nov 07, 2024	E-TRANSFER ***gxp		2,000.00	\$7,596.98
Nov 07, 2024	E-TRANSFER ***tta		2,000.00	\$5,596.98
Nov 05, 2024	Enbridge Gas BPY	125.88		\$3,596.98
Date	Description	Debit	Credit	Balance

Top

\*Includes available overdraft limit and any funds subject to a hold.

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(Server ID : PROD : sc1-prod2 - jboss-vm-sunwh5 : C3\_PROD2\_SC1 : 1734363523474 : 24.11.02 - 97362624 : 2024-11-18 : SYS\_DATE - 2024/12/16)

Account Activity - Historical Details

CURRENT ACCOUNT - 3102 5277176 \$882.21

OK

October 2024

Balance as of Dec 16, 2024: \$882.21

Available Balance as of Dec 16, 2024\*: \$882.21

Reverse Date Order

Bottom

Date	Description	Debit	Credit	Balance
Oct 31, 2024	OVERDRAFT INTEREST	1.16		\$3,722.86
Oct 28, 2024	Hydro One BPY	254.17		\$3,724.02
Oct 25, 2024	LN PYT REV 927717603		2,024.38	\$3,978.19
Oct 22, 2024	BELL CANADA EFT BPY	80.67		\$1,953.81
Oct 21, 2024	Service Charge	10.00		\$2,034.48
Oct 18, 2024	BELL CANADA EFT BPY	212.32		\$2,044.48
Oct 17, 2024	MOBILE DEPOSIT		1,426.00	\$2,256.80
Oct 17, 2024	MOBILE DEPOSIT		1,426.00	\$830.80
Oct 17, 2024	MOBILE DEPOSIT		1,426.00	(\$595.20)
Oct 16, 2024	9277176-03 OCT PMT	15,890.91		(\$2,021.20)
Oct 16, 2024	LN PYMT 927717603	2,024.38		\$13,869.71
Oct 15, 2024	E-TRANSFER ***eKP		3,000.00	\$15,894.09
Oct 15, 2024	E-TRANSFER ***dYN		3,000.00	\$12,894.09
Oct 15, 2024	E-TRANSFER ***cWC		3,000.00	\$9,894.09
Oct 11, 2024	E-TRANSFER ***hNE		3,000.00	\$6,894.09
Oct 08, 2024	E-TRANSFER ***yzP		3,000.00	\$3,894.09
Oct 03, 2024	Enbridge Gas BPY	122.55		\$894.09
Date	Description	Debit	Credit	Balance

Top

\*Includes available overdraft limit and any funds subject to a hold.

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5277176

CURRENT ACCOUNT

\$1,860.21

 Interac e-Transfer

 Transfer



Activity

Details

Manage

Direct Deposit Information

Close

Use this information for direct deposits and pre-authorized payments

Bank Name	TD Canada Trust
Institution Number	004
Transit Number	31022
Account Number	5277176

Download Form 

< CURRENT ACCOUNT  
\$1,860.21

MINIMUM AMOUNT \$135.12

Tue, February 18, 2025

BELL CANADA EFT BPY -\$217.97  
-\$82.85

Thu, February 13, 2025

9277176-03 FEB PM -\$15,890.91  
\$135.12

Tue, February 11, 2025

E-TRANSFER \*\*\*nzN \$3,000.00  
\$16,026.03

Fri, February 7, 2025

E-TRANSFER \*\*\*rBe \$2,000.00  
\$13,026.03

E-TRANSFER \*\*\*bTX \$3,000.00  
\$11,026.03

Wed, February 5, 2025

E-TRANSFER \*\*\*yfJ \$2,000.00  
\$8,026.03

< CURRENT ACCOUNT  
\$1,860.21

MOBILE DEPOSIT \$1,564.15  
\$3,682.30

MOBILE DEPOSIT \$1,564.15  
\$2,118.15

MOBILE DEPOSIT \$500.00  
\$554.00

Thu, March 13, 2025

9277176-03 MAR PMT -\$15,890.91  
\$54.00

Wed, March 12, 2025

E-TRANSFER \*\*\*baG \$2,000.00  
\$15,944.91

E-TRANSFER \*\*\*xcN \$2,000.00  
\$13,944.91

Tue, March 11, 2025

E-TRANSFER \*\*\*gGZ \$2,000.00  
\$11,944.91

\$2,000.00

< CURRENT ACCOUNT  
\$1,860.21

Mon, April 21, 2025

BELL CANADA EFT BPY  
-\$217.97  
-\$13,944.39

Service Charge  
-\$16.25  
-\$13,726.42

Mon, April 14, 2025

9277176-03 APR PM  
-\$15,890.91  
-\$13,710.17

WANLESS PIZZA D  
-\$53.32  
\$2,180.74

SEND E-TFR FEE  
-\$1.50  
\$2,234.06

SEND E-TFR \*\*\*Yey  
-\$3,000.00  
\$2,235.56

Fri, April 11, 2025

SEND E-TFR FEE  
-\$1.50  
\$5,235.56

 CURRENT ACCOUNT  
\$1,860.21

Mon, January 20, 2025

**BELL CANADA EFT BPY** **-\$217.97**  
\$3,509.66

**MOBILE DEPOSIT** **\$1,500.00**  
\$3,727.63

**MOBILE DEPOSIT** **\$1,526.00**  
\$2,227.63

Mon, January 13, 2025

**9277176-03 JAN PM** **-\$15,890.91**  
\$701.63

**E-TRANSFER \*\*\*GHT** **\$3,000.00**  
\$16,592.54

**E-TRANSFER \*\*\*Aca** **\$2,000.00**  
\$13,592.54

Fri, January 10, 2025

**E-TRANSFER \*\*\*rDv** **\$3,000.00**  
\$11,592.54

**E-TRANSFER \*\*\*FSQ** **\$3,000.00**

THE TORONTO-DOMINION BANK  
Applicant

-and-

DOSANJH CARE INC.  
Respondent

Court File No. CV-25-00740567-00CL

*ONTARIO*  
SUPERIOR COURT OF JUSTICE  
(COMMERCIAL LIST)

APPLICATION UNDER SUBSECTION 243(1) OF THE  
BANKRUPTCY AND INSOLVENCY ACT, R.S.C. 1985, c. B-3, AS  
AMENDED AND SECTION 101 OF THE  
COURTS OF JUSTICE ACT, R.S.O. 1990, c. C.43, AS AMENDED

Proceeding commenced at TORONTO

(RESPONDING) AFFIDAVIT OF KIRANJIT DOSANJH  
(RETURNABLE MAY 1ST, 2025)

MANIS LAW  
Lawyers  
2300 Yonge Street – Suite 1600  
Toronto, Ontario M4P 1E4

Howard Manis – LSO# 34366V  
T: (416) 417-7257  
Email: [hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)

Lawyers for the Respondent,  
Dosanjh Care Inc.

THE TORONTO-DOMINION BANK  
Applicant

-and-

DOSANJH CARE INC.  
Respondent

Court File No. CV-25-00740567-00CL

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Proceeding commenced at TORONTO

RESPONDING APPLICATION RECORD OF THE  
RESPONDENT  
(APPLICATION RETURNABLE MAY 1ST , 2025)

MANIS LAW  
Lawyers  
2300 Yonge Street – Suite 1600  
Toronto, Ontario M4P 1E4

Howard Manis – LSO# 34366V  
T: (416) 417-7257  
Email: [hmanis@manislaw.ca](mailto:hmanis@manislaw.ca)

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Dosanjh Care Inc.